

Robert K. Bentley

PO Box 9321 • Warwick, RI 02889-9321
(401) 374-4299 • Email: rkbentley93@gmail.com •
Portfolio: <https://rkbstudios.com/files/rkbonlineportfolio.pdf>

OBJECTIVE

Eager to apply over seventeen years of customer service experience over the phone, via chat or email. As well as ready to aid as a junior graphic designer for digital arts/media specialist/social media.

SKILLS BACKGROUND

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- Telephone Etiquette, Database Entry
 - Adobe Photoshop / Illustrator
 - WordPress
 - HTML, Website Design, Branding
 - Digital Photography, Social Networking
 - Microsoft Office

EMPLOYMENT HISTORY

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|---|------------------|
| Amazon Distribution Center, Providence, RI
Delivery Driver <ul style="list-style-type: none">• Delivery of packages to customer's homes. | 2019 – Present |
| Displays2Go, Fall River, MA
Customer Service Representative <ul style="list-style-type: none">• Call center role with focus on fulfilling requests for orders via phone, email, or chat channels. | 2015 – 2019 |
| Amazon Fulfillment Center, Stoughton, MA
Seasonal Warehouse <ul style="list-style-type: none">• Moving boxes from conveyer belt to pallets. Scanning packages onto pallets. Wrapping pallets. | 11/2014 – 3/2015 |
| RKB Studios, Warwick, RI
Owner / Graphic Designer / Photographer <ul style="list-style-type: none">• Photography – Skilled landscape and portrait photographer.• Web Design – Re-architected and redesigned numerous sites for the social web on WordPress<ul style="list-style-type: none">○ www.marthareynoldswrites.com, www.browncorlissbooks.com,
www.davisvillefreelibrary.org, www.rahcocos.com http://www.riauthorexpo.com and
http://www.riauthors.org | 2010 – Present |
| Cox Communications, West Warwick, RI
Services Representative / Sales Support Representative / Tier One Technical Support <ul style="list-style-type: none">• Call Center role with focus on fulfilling customer requests for install, transfer of services. | 12/2000 – 8/2013 |

EDUCATION

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- New England Institute Technology, Warwick, RI, 2008-2010
Associate Degree of Science: Graphics, Multimedia and Web Design Technology (GPA 3.42)
- Rhode Island College, Providence, RI, 1993 – 1997
General Education Courses