



Robert K. Bentley

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Portfolio: <http://www.rkbstudios.com/my-portfolio>

Education:

New England Institute Technology, Warwick, RI

Associate in Science Degree in Graphics, Multimedia and Web Design Technology, 2010
GPA 3.42

Rhode Island College, Providence, RI

General Education Courses, 1993 - 1997

Skills Background:

- Windows OS
- Mac OS
- Adobe Photoshop, Illustrator, InDesign and Dreamweaver
- Photography
- Wordpress
- Text Wrangler
- FTP Clients
- Microsoft Office

Project Skills:

- Business cards
- Website Design
- Flyers
- Brochures
- Catalogues
- Branding

Employment History:

Cox Communications, Warwick, RI

2000 - Present (full-time)

Sales Support Representative

- Trained in digital/high definition cable, high speed internet and telephone sales. Answer phone calls from customers to install, transfer and or disconnect their services.

Stream International, Canton, MA

2000 - 2000 (full-time)

Microsoft Outlook Technical Support

- Trained in Microsoft Outlook Technical Support. Answered phone calls from customers about fixing various problems with Microsoft Outlook.

Sylvan Learning Center, Cranston, RI

1993 - 2000 (full-time)

Computer Based Testing Proctor

- Proctor Computer Based Exams such as the GRE, Praxis, Series 7, FAA and NCLEX

Commerical Projects:

Cartoon Frolics, Providence, RI

1996 - Present

Web Designer

- Designed cartoonfrolics.com for self-published black and white comic book. Created email addresses, FTP usernames and transitioned static website to dynamic Wordpress website for web comic presence.